



B.S. MECHANICAL ENGINEERING, MIT, 1973

Delta Motors Corp. 1974-76



DEVELOPMENT BANKING, DBP 1976-1991



ASSOCIATION EXECUTIVE, ADFIAP 1991-present



















SSOCIATION MAN

HELLO MY NAME

session 1

Achieving enduring









RELEVANCE





Part One

Let's talk about CHANGE



CHANGE IS INEVITABLE. CHANGE IS CONSTANT.

Benjamin Disraeli | (c) themarinegeektumbincom











DEMOGRAPHIC SHIFTS



MARKET SHIFTS



TECHNOLOGICAL SHIFTS



LEGISLATIVE/REGULATORY SHIFTS





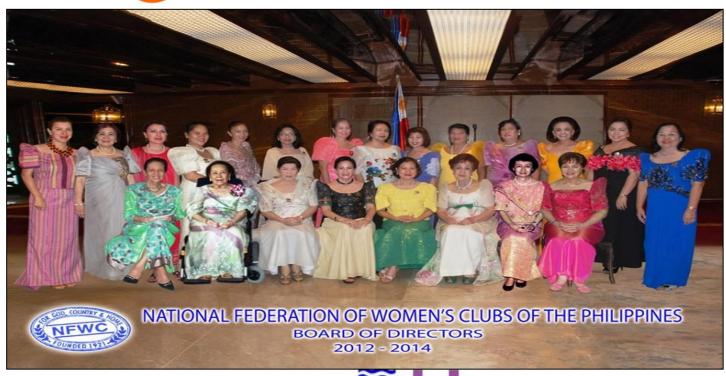






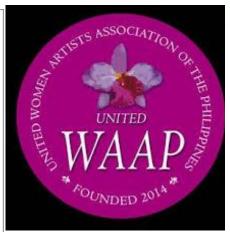








www.wgap-golf.com



Women in Maritime





SOCIETAL SHIFTS - Some Ideas



What is "Engagement?"

Engagement is Knowing your Members!





OWE THE TOTAL

Networking Events









DEMOGRAPHIC SHIFTS



GENERATION

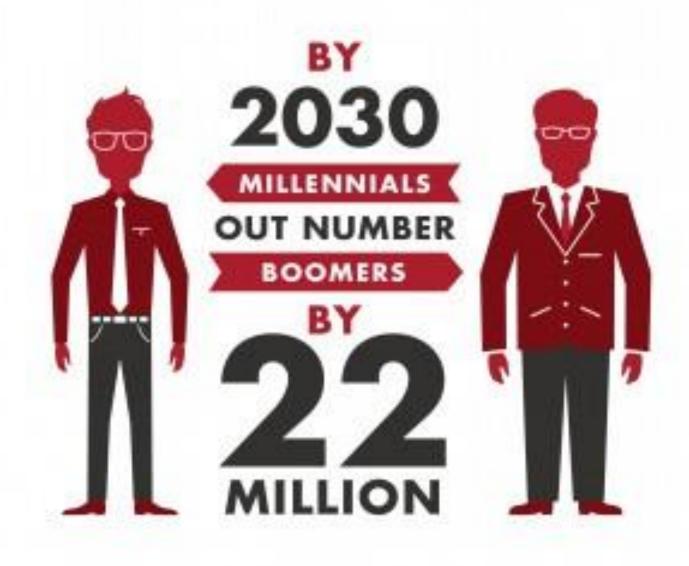
WORK CULTURE SOCIAL LANDSCAPE

MAEDIA INNOVATIVE INTER-RACIAL RELATIONSHIPS WORLD EVENTS POLITICAL ISSUES CONSUMERIST BUYERS





2 DEMOGRAPHIC SHIFTS



2 DEMOGRAPHIC SHIFTS













MARKET SHIFTS



MARKET COMPETITION FOR ASSOCIATIONS?









eLearning options









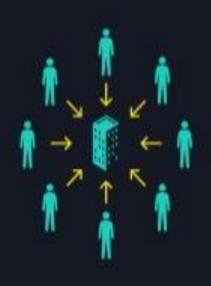
O

COLLABORATIVE ECONOMY

An economic system of decentralized networks and marketplaces of connected individuals creating value in ways that bypass traditional institutions.



THE GREAT TRUST SHIFT: FROM INSTITUTIONS TO INDIVIDUALS







INSTITUTIONAL TRUST

PEER TRUST

COLLABORATIVE LAS J RACHEL ROTSWAY 2014



Sharing Economy



Social Technology



Peer to Peer Trust





There is much more out there than just Uber...



















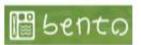




















Bannerman

























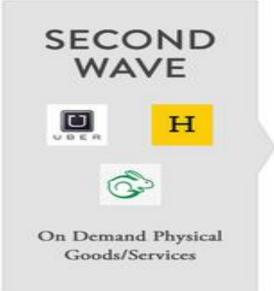




COMPETITION FOR ASSOCIATIONS?

THE THIRD WAVE OF ON DEMAND DISRUPTION IS HERE









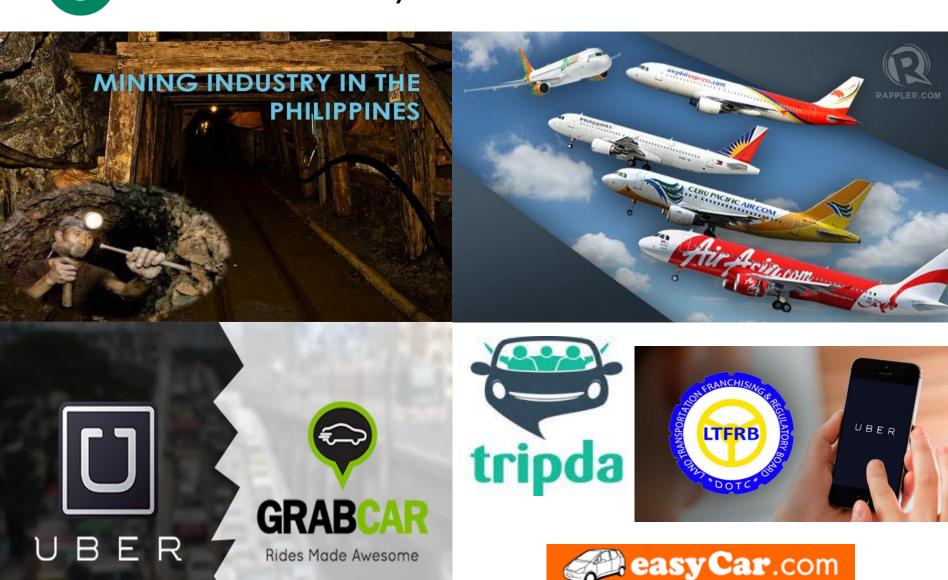
THREAT TO ASSOCIATIONS?



Massive Open Online Course

5

LEGISLATIVE/REGULATORY SHIFTS



low cost car rental online

DISCUSSION

GROUP EXERCISE 1

- 1. Individually first, list the changes/shifts discussed that affect your Association the most today? Rank them, if possible.
- 2. Discuss with your tablemates similar change/shift situations that your Association has experienced in the recent past.
- 3. After comparing notes, present in plenary your group's top changes/shifts that matter the most to your associations.

Part 2



BRINGS

up



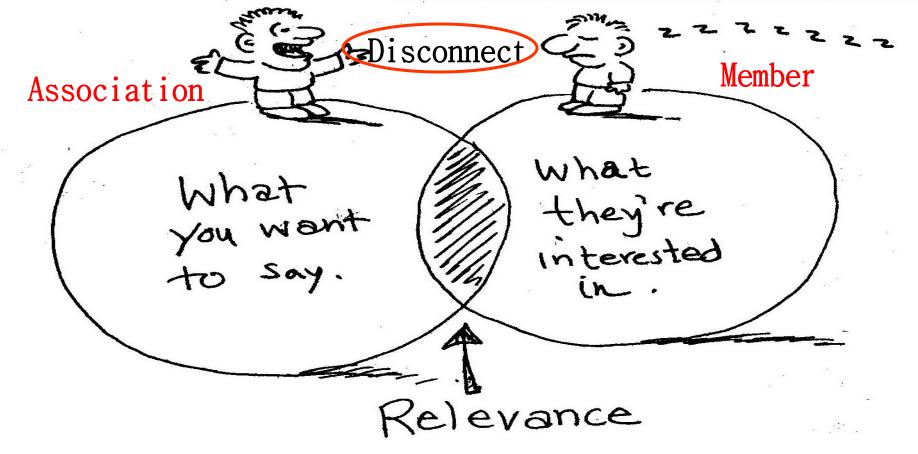






Let's talk about "RELEVANCE"

rel·e·vance [rel-uh-vuhns]
noun
the condition of being
relevant, or connected
with the matter at hand





If you don't, you're 'jurassic' & dead!





BORDERS®







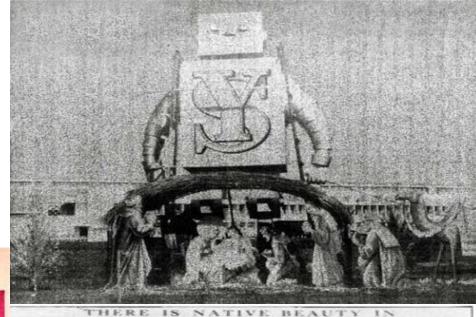


VCO cleans



as it waxes!





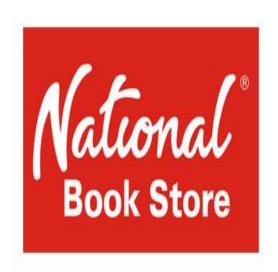






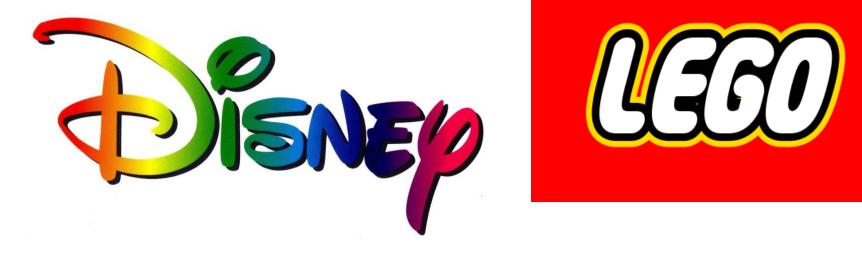














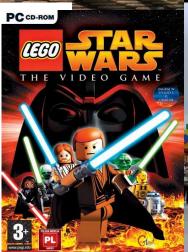








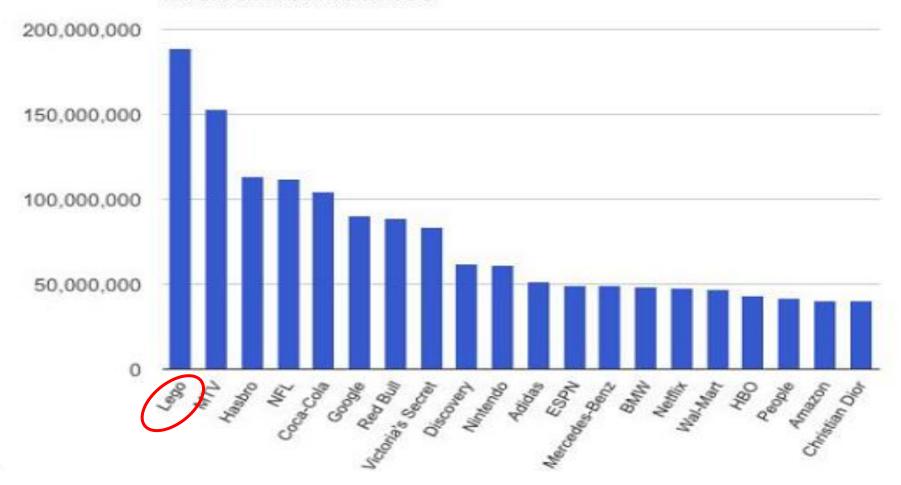




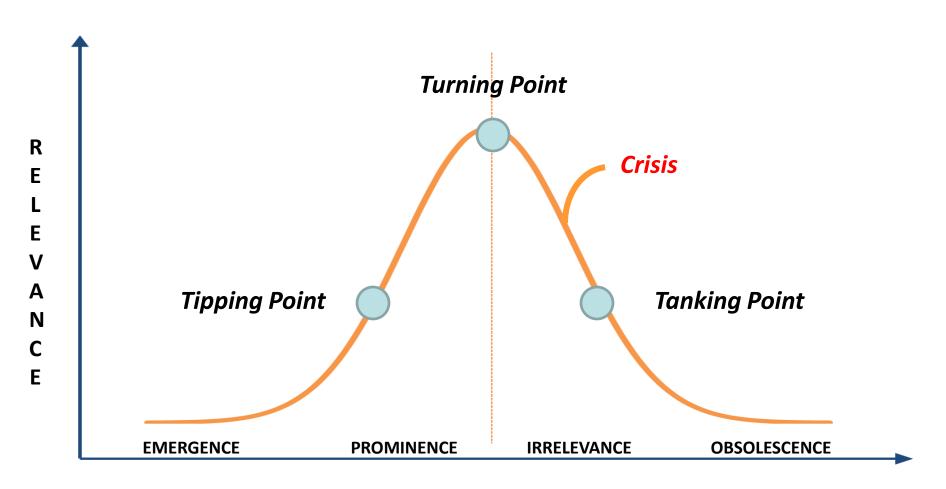




TOP 20 BRANDS Q2 BASED ON LISTENFIRST DIGITAL ENGAGEMENT RATINGS



THE RELEVANCE CURVE



TIME

Source: Winning the Battle for Relevance, Michael McQueen

Phase 1: Emergence

- Point of creation or conception
- Time for exploration, experimentation & creativity
- · Budgets are low, stakes are high; small victories are celebrated
- Business models, target markets, products change abruptly
- High degree of openness to outside influences, new ideas
- Momentum & market awareness build slowly
- Relevance steadily grows as months, years pass
- Tipping point: relevance expands & momentum kicks in

Phase 2: Prominence

- Exciting times from relative obscurity to the limelight
- Clear idea of the needs & nature of the target market
- 'So hot right now' stage
- Focus shifts from creativity to efficiency & innovation
- Best practices are identified, followed through
- 'Competitors' start to notice, emulate success formula
- Time for streamlining & specialization
- Risk: with success comes temptation for conceit, complacency
- Coasting along can trigger transition to 'turning point'

Phase 3: Irrelevance

- Realize that 'something is missing'
- Freshness & vitality seem to evaporate
- Staff going to the motions, same things being done
- Messaging, slogans, begin to be empty rhetoric
- Could be deceiving as signs (financials, etc.) are still OK
- 'Business as usual'
- Crisis looms a terrifying experience but... can be a gift!
- Crisis can stimulate creativity & innovation: 'necessity is the mother of invention'

Phase 4: Obsolescence

- Momentum stalls, denial sets in, fear creeps in, morale down
- Everyone asks, 'what happened? what went wrong?
- Strategic focus shifts from efficiency to cost reduction & damage control
- Sweeping changes needed
- Options: being acquired, 're-branded', halt operations or utterly become obsolete!





DISCUSSION

EXERCISE 2

Reflecting on the statements below, indicate from scale 1 to 10 how true are these in your Association at the moment:

1. In the past year, we have reviewed/altered our operations due to market feedback.

2. We have very few real competitors in the marketplace.

3. Our internal operations today are vastly different from 2 years ago.

4. There is a high sense of enthusiasm, energy and momentum internally.

EXERCISE 2

5. Our 'competitors' tend to copy what we do and not the opposite.

6. New ideas or process innovations are rarely, if ever, met with resistance.

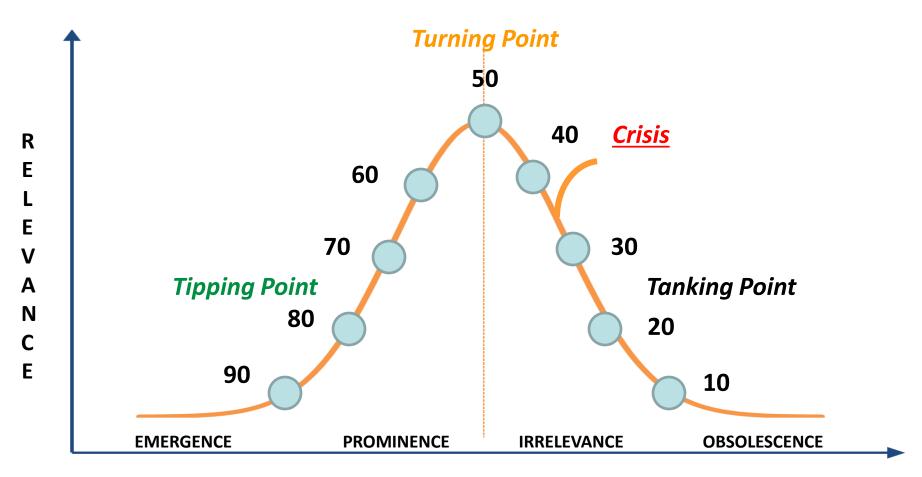
7. There is a strong sense of internal unity and harmony.

8. The last two years have been our best yet.

9. We are more excited about our future plans than our past accomplishments.

10. We spend more time in strategy than maintenance.

RELEVANCE CURVE SCORING



TIME

Source: Winning the Battle for Relevance, Michael McQueen

PART



Purpose economy





PURPOSE

COMES

Relevance

purpose

/'parpas/

Noun
The reason for which something is done or created or for which something exists.

Purpose, Mission, Vision

- <u>PURPOSE</u> guides you. Your purpose statement articulates why you do what you do, why your organization exists, and why you serve a higher purpose (your cause).
- MISSION drives you. Your mission statement is what you do to accomplish your purpose, and what difference you make, what change will happen. Your mission is what drives you every day to fulfil your purpose. It's a direct path between your purpose and vision. Mission is doing what really matters and eliminating the distractions.
- <u>VISION</u> is what you <u>aspire</u> to. Your vision statement is <u>where</u> you will be in the distant future, the results you want to achieve, or the measurable impact you want to make. Vision aligns leaders and followers. It is an on-going process of aligning your mission to your purpose. Vision keeps you on course to fulfil your purpose.

Purpose, Mission, Vision





















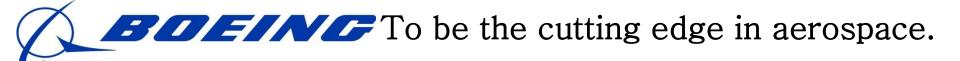


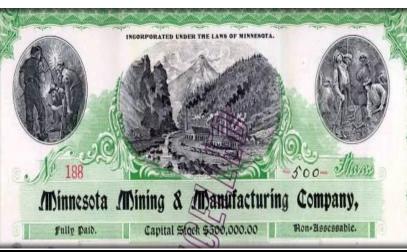
Purpose Statements



To solve unsolved problems innovatively.





















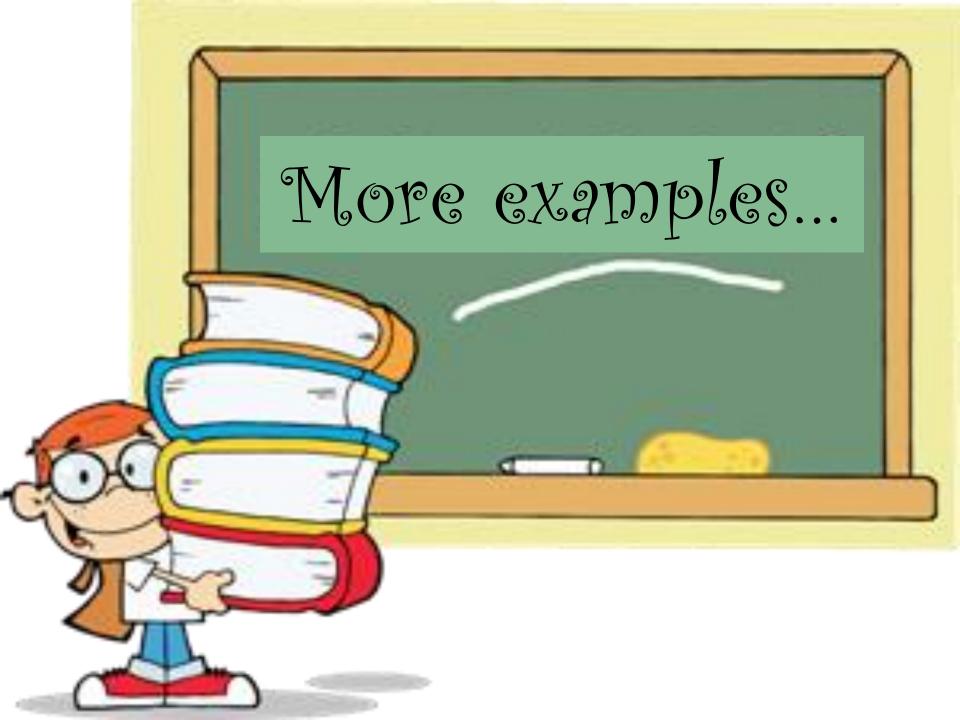




DISNEP Consumer Products









- To improve life here,
- to extend life to there,
- to find life beyond.



WE ARE

A pharmacy innovation company

OUR STRATEGY

Reinventing pharmacy

OUR PURPOSE

Helping people on their path to better health

OUR VALUES

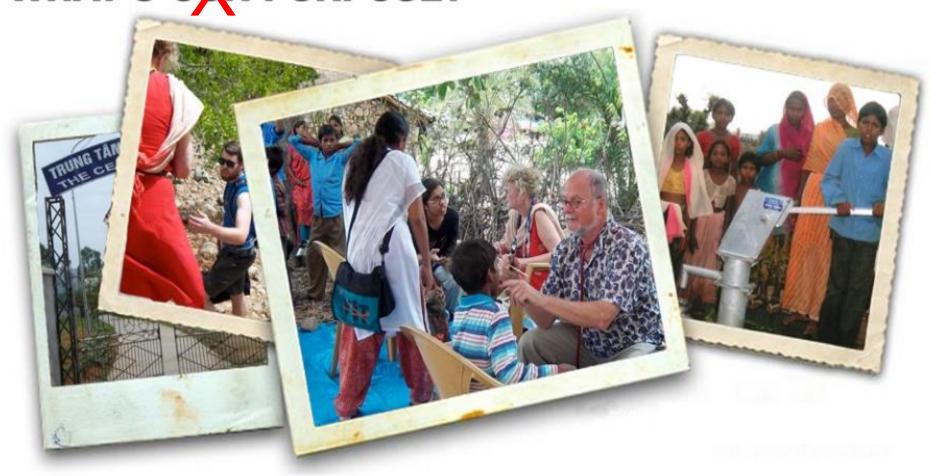
Innovation Collaboration Caring Integrity Accountability

Helping people on their path to better health.



"We inspire and nurture the human spirit — one person, one cup, and one neighborhood at a time"

your Association's WHAT'S OUR PURPOSE? Raison d'etre? DNA?



PCAAE's Purpose Statement



"To make associations sustainable."

*To achieve this, the association executives are our agents of change. How? By equipping them to professionalize association governance and management.



DISCUSSION

GROUP EXERCISE 3

- 1. Group yourselves into more or less similar-purposed associations, if possible. Initially answer individually why does your Association exists, its *reason for being*.
- 2. Discuss with your tablemates your Association's purpose statement and compare notes.
- 3. Present in plenary your group's discussion results.
- 4. How would you describe your Association on the back of a T-shirt? (how would you capture the essence of your Association in an image or with a short slogan?)



REVIEW









END OF SESSION 1

